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OpenScript reference The topics below provide information about specific OpenScript properties and messages



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OpenScript reference The topics below provide information about specific OpenScript properties and messages



Properties

<u>Messages</u>

doneAnimatingNotify <u>jumpToPercent</u> jumpToStep playAnimation <u>playStep</u> <u>restoreAnimation</u> <u>stopAnimation</u>



The Multimedia ToolBook Path Animation utility lets you animate objects without programming. You can draw a path using the mouse, and when you play the animation, the object moves along the path at a speed you determine. This makes it simple to create animations such as a ball going through a hoop.



You can also create <u>cel animations</u> that show and hide different views of an object in rapid succession, which is useful for animations such as the earth rotating.



In addition to creating animations with the mouse, you can use a dialog box to set the

- speed and duration of animation playback, including acceleration and deceleration.
- number of times to repeat the animation.
- You can define multiple animation paths for each object, then play them back selectively. Information about an object's animation is stored with the object, so it is retained when you cut or copy the object to other pages or books.

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How path animation works

Step-by-step

To create a path-based animation, you draw the path in the <u>Animation window</u>. The path consists of <u>segments</u> defined by <u>vertices</u>.



After you draw the path, you can adjust it by moving segments, converting them into curves, adding new vertices, or removing existing vertices. When you are finished drawing the path, Multimedia ToolBook compiles information about the path and stores it as a user property of the object.

When you play the animation, the object moves from vertex to vertex. By default, the object moves at a constant rate over the path. If you set its rate to variable, however, the object spends the same amount of time between vertices, moving slower between closely-spaced vertices and faster between widely-spaced ones. This allows you to create animations that appear to accelerate and decelerate.

Animated objects do not move along a completely smooth path. Instead, they jump from point to point on the path; each point is called a <u>step</u>. The more steps in the path, the smoother the animation.



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Creating a path animation

Step-by-step



To create a path animation, you display the <u>Animation window</u> and draw the path. When you are finished, Multimedia ToolBook compiles the resulting path into an animation that you can play by sending a message to the object.

To create a path animation:

- 1 In the Multimedia ToolBook Main window, select the object you want to animate. If the object is on the background, switch to the background first, then select the object.
- 2 Choose Path Animation from the Tools menu. The Path Animation utility displays the objects on the current page in the Animation window, and draws the first <u>segment</u> of the animation path for the selected object.
- 3 (Optional) To change the location of the first segment, move the cursor over the selected object until appears, then drag the segment to a new position.

4 To add a segment, click the <u>vertex</u> tool (¹) or press the spacebar, then click at the point where the new segment should end.

- 5 Move the vertex cursor and click to add segments until you have completed the path.
- 6 Click Done to save the animation and return to the Main window.

After you have created the animation path, you can set <u>animation options</u> to control the duration and smoothness of the animation.

Note To change the size of an object after you have created an animation path for it, edit the object in the Animation window. Otherwise Multimedia ToolBook displays the object during the animation at the size it was at when the animation was last compiled. For details, see <u>Changing an object's size during an animation</u>.



 Step-by-step

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Setting animation options

Step-by-step

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You can adjust the animation's duration or rate in the Animation Settings dialog box.

To display the Animation Settings dialog box:

- 1 Display the <u>Animation window</u> and <u>select the animation</u> to edit.
- 2 Click to display the <u>Animation Settings</u> dialog box.
- Make the changes you want, then click OK.

Click Done in the Animation window to save your changes and recompile the animation.

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OpenScript reference

anim CelAnimation anim Duration anim NumRepetitions anim NumSteps anim ShowAllSteps anim StepsPerCel



Animation Settings dialog box

Step-by-step

Adjusts the way an animation plays, including its duration, rate, and the number of times the animated object travels along its path.

Option	Description
Duration in Seconds	Specifies the time it will take the object to travel along its animation path from beginning to end. The default value is 5 seconds. The duration can contain a decimal value to allow synchronization with events that do not last an equal number of seconds.
	This option sets the animation's <u>anim_Duration</u> property.
Steps per Second	Determines the number of increments by which the animation moves in a second. The higher this number, the smoother the animation will appear. The maximum number of frames this control will allow is 30. The default is 15.
	If Multimedia ToolBook cannot show as many steps per second as you specified, the animation will skip steps to finish in the time that you specified under Duration. This guarantees that the animation lasts the specified amount of time.
Show All Steps	Check this to force Multimedia ToolBook to show all the specified <u>steps</u> per second, even if the animation lasts longer than the specified duration as a result. This feature is helpful if you have drawn an animation in which skipping a step would make the animation look wrong.
	This option sets the animation's <u>anim_ShowAllSteps</u> property.
Rate	Specifies how steps are distributed along the path. The default value of "Constant" causes Multimedia ToolBook to move the animation along the path at a fixed rate. A value of "Variable" causes Multimedia ToolBook to spend the same amount of time on each <u>segment</u> of the path; as a result, the object appears to move more slowly along shorter segments. Use a variable rate with short and long segments if you want to mimic motion that accelerates or decelerates, such as a ball shot out of a cannon.
Repetitions	Sets number of times that the object travels along its path every time the animation is played. The default is 1 time.
	If you click Forever, you can stop the animation by pressing the Esc key.
	sending the <u>stopAnimation</u> message to the object.
such as the Command w	navigating to a page on which the object does not appear or activating a different window vindow or another viewer).
	This option sets the animation's <u>anim_NumRepetitions</u> property.
Update Path on Move	Specifies whether Multimedia ToolBook repositions the animation path if you move the object at Author level in the Main window. If this option is unchecked, the animation starts at a fixed point and Multimedia ToolBook moves the object to the animation's starting point when the animation begins.
Cel Animation On	Specifies that Multimedia ToolBook should treat the selected group as a <u>cel animation</u> , and hide and display objects in the group in layer order as the group moves along the animation path. This option is not available if the object being animated is not a group.
	This option sets the animation's <u>anim_CelAnimation</u> property.
Steps per Cel	In a cel animation, specifies the number of steps that Multimedia ToolBook moves before hiding one cel and displaying the next.
	This option sets the animation's <u>anim_StepsPerCel</u> property.





Selecting an animation to edit

Step-by-step

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Before modifying an animation, you must select it. If the object for which you want to edit the path is difficult to select in the Main window, or if you want to edit an animation path other than the first one, follow these steps:

To select an animation:

1 In the Multimedia ToolBook Main window, choose Path Animation from the Tools menu to display the Animation window.



- In the Object To Animate combo box choose the object or group to animate.
- 4 In the Animation combo box choose the number of the animation to edit, then click OK.

Tip If the object has only one animation, it is easier to select the object in the Multimedia ToolBook Main window, then choose Path Animation from the Tools menu. Multimedia ToolBook displays the Animation window with the object and its path already selected.



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Moving an animation path

Step-by-step

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You can move the entire path at once, or you can move a single segment to reshape the animation path.

To move an entire path:

- 1 <u>Select the animation</u> to edit.
- 20 2 Click
- ^认诤 appears. Move the cursor over any section of the path until 4 Drag the path to a new location.

Note If Update Path On Move in the Animation Settings dialog box is checked, Multimedia ToolBook moves the path automatically if you move the object in the Main window. For details, see Setting animation options.

To move one segment of the path:

1 Select the animation to edit.





Move the cursor over one of the vertices that defines the path segment until 3 appears. 4 Drag the vertex to a new location.

You can also move the animation path by setting the object's anim StartPosition property using OpenScript commands.



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Extending or shortening an animation path

Step-by-step

You can extend a path by adding a <u>segment</u> to the end or in the middle of a path. To shorten a path, delete a segment.

To add a segment to the end of the path:



To add a segment in the middle of the path:

1 <u>Select the animation</u> to edit.



3 Move the vertex cursor over the path until Multimedia ToolBook adds a new vertex at that point. You can drag the new vertex to change the shape of the path.

To delete one segment of a path:

- 1 <u>Select the animation</u> to edit.
- 2 Click the vertex that defines the end of the path segment you want to delete.
- 3 Press Del.

Multimedia ToolBook removes that vertex and defines a new path segment, attaching the vertices on either side of the deleted vertex.



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Creating and modifying curves in the animation path

Step-by-step



To create a curve, you modify individual <u>segments</u> of the animation path.

Note You cannot convert the path defined by the first or last <u>vertex</u> into a curve, nor can you create curves on two successive path segments.

To create a curve:

1 <u>Select the animation</u> to edit.

The cursor changes to a move cursor

3 Drag the vertex to shape the curve.

2 In the Animation window, double-click the vertex to be converted.



and the path defined by that vertex becomes curved.

2 In the Animation window, move the cursor over the vertex that defines the curve until3 Drag the vertex to reshape the curve.

To delete a curve:

To reshape a curve:1Select the animation to edit.



Double-click the vertex at the top of the curve. Multimedia ToolBook converts the curve back to a ent.



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Creating a cel animation

Step-by-step

Step-by-ste

Cel animation displays a series of images to give the illusion of motion. For example, you can use cel animation to create a spinning globe. The animation consists of different views of the earth, each called a cel. Showing one cel at a time in succession gives the illusion that the globe is turning.



Each cel in the animation is a separate object, which can include ToolBook objects, draw objects, and imported bitmaps or picture objects. After creating all the individual cels, you arrange them in layer order, and then group them. When you play a cel animation, Multimedia ToolBook hides the current cel and shows the next one from first to last over and over as the animation moves along the path.

To create a cel animation:

- 1 In the Multimedia ToolBook Main window, create individual objects to serve as cels in the animation.
- 2 Arrange the layer order of the objects so the first cel is on the furthest (lowest) layer and the last cel is on the closest (highest) layer.
- **3** Position the objects relative to one another. For example, in a spinning globe animation, the objects are placed on top of one another so only the top one is visible.
- 4 Group the objects.
- 5 Select the group, the choose Path Animation from the Tools menu.
- 6 Create a path as you would for other objects. For details, see Creating a path animation.
- 7 When you are done creating the path, click Animation, click On, and then click OK.
- 8 Click Done in the Animation window to save the animation.

By default, Multimedia ToolBook shows the next cel of the animation at each <u>step</u> of the path. For example, if your animation is set to 15 steps per second, Multimedia ToolBook will show 15 cels every second. To slow the rate at

to display the Animation Settings window. Under Cel

which the cels are shown, click to display the Animation Settings dialog box, and then enter a higher value under Steps Per Cel.





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Creating multiple animation paths for one object

Step-by-step



You can create multiple animation paths for one object. For example, if you are creating an animation for a basketball, you could create two paths, one that goes through the hoop, and another that bounces off the rim. You could then play one or the other animation depending on other variables in your application.

To create multiple animation paths:

- 1 In the Multimedia ToolBook Main window, select the object you want to animate.
- 2 Choose Path Animation from the Tools menu. The Path Animation utility displays the objects on the current page in the Animation window.

If the object has no animation paths defined, Multimedia ToolBook draws one <u>segment</u> of the first animation path. If the object already has an animation path, Multimedia ToolBook displays the object and the path in the Animation window.

3 If the object does not already have an animation path, draw the first one. For details, see <u>Creating a path</u> <u>animation</u>.



4 Click and under Animation select <new>.

- Multimedia ToolBook saves the animation you just finished and starts a new one.
- Draw the next path and repeat Step 4 for each additional animation path you want to draw.

6 Click Done.

To play a specific animation, you specify the number of the animation when you send the <u>playAnimation</u> message.



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Changing an object's size during an animation

Step-by-step



You can make an object change size as it moves along its animation path, so it appears to grow or shrink. To do so, you define the starting and ending sizes at each end of the animation path. When the animation plays, Multimedia ToolBook changes the object's size incrementally as it moves along the path until it reaches the end point.

Note If you want to resize an object in the Main window for which you have defined an animation, you must also edit the animation path and resize the object there. Otherwise when you play the animation the object will revert to the size it was when the animation was last edited.

To change an object's size during an animation:

- 1 Create an animation path for the object. For details, see <u>Creating a path animation</u>.
- 2 Click the first <u>vertex</u> in the animation to move the object to the beginning of the path. Or press Home.
- 3 Use the object's resize handles to size the object to its beginning size.
- 4 Click the last vertex in the animation to move the object to the end of the path. Or press End.
- **5** Resize the object to its ending size.
- 6 Click Done to save the animation.

Tip If you want the object to grow, then shrink, create two animations. Make the object grow during the first one and shrink during the second one. Add a notification request to the first animation that starts the second animation automatically. For details, see <u>Requesting notification by animations</u>.



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You draw animation paths in the Animation window, which appears when you choose Path Animation from the Tools menu. Multimedia ToolBook copies all the objects from the current page or background into the Animation window, and allows you to edit animation paths for objects or groups.

Note If you display the Animation window while on a page, you can edit the animations for objects on that page. To edit animations for objects on the background, switch to the background before displaying the Animation window.





Click to run the current animation.



Drag the slider bar to move to a specific point on the animation path.



Click to turn the cursor into a move cursor and move <u>segments</u>, <u>vertices</u>, or the entire path.



Click to turn the cursor into a vertex cursor and add new segments to the animation.



Click to display the Animation Settings dialog box and set animation options.



Click to display the Select Object dialog box and select an animation to edit.



Click to save the current animation and return to the Multimedia ToolBook Main window.



Click to cancel changes to the current animation and return to the Multimedia ToolBook Main window.



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To run an animation, use OpenScript commands in a script or in the Command window to send the <u>playAnimation</u> message to the object whose animation you want to play. For example, this button handler runs the animation for an ellipse when the user clicks the button:

```
to handle buttonClick
   send playAnimation 1 to ellipse "basketball"
end
```

If the object has more than one animation, specify the animation number to play:

```
to handle buttonClick
system svMakePoint --System variable set elsewhere
if svMakePoint = true
send playAnimation 1 to ellipse "basketball"
else
send playAnimation 2 to ellipse "basketball"
end if
end buttonClick
```

If you want the animation to suspend all other activity while it plays, send true as the third parameter with the playAnimation message:

```
to handle buttonClick
   send playAnimation 1, null, true to ellipse "basketball"
end
```

You can have Multimedia ToolBook send messages while it is underway and when the animation is complete, so you can perform dependent actions or reset the animation. For details, see <u>Requesting notification by animations</u>.

You can also perform processing while the animation is running. For details, see <u>Controlling animation with</u> <u>OpenScript messages</u>.



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Controlling animation with OpenScript messages



Example...

Animations are controlled by messages. You start an animation by sending a message to the object whose animation you want to play. Then Multimedia ToolBook sends messages to move the object along the animation path and to stop the animation when it finishes. The following messages are used to control an animation:

Message	Sent by	Purpose
<u>playAnimation</u>	You	Begins animation
<u>playStep</u>	Multimedia ToolBook	Moves object one step along animation path
<u>stopAnimation</u>	Multimedia ToolBook or you	Stops animation

Because Multimedia ToolBook sends the playStep message to the object for each step of the animation, you can write a handler for that message to modify the animation as it is running. (Always forward the playStep message if you want the object to continue moving along the path.)

To determine when an animation is finished or if it is interrupted, you can request that Multimedia ToolBook send the <u>doneAnimatingNotify</u> message notification. You can write a handler for this message to take appropriate action, such as moving the object back to the beginning of the animation path.

If the animation is not running, you can send messages to move the object to the start of the animation path. You can also move the object along the path manually, which is useful if you want to preview the animation. Send one of the following messages:

Message	Purpose
<u>restoreAnimation</u>	Moves object to starting point of animation
<u>jumpToPercent</u>	Jumps to a point at the specified percentage of the path
<u>jumpToStep</u>	Jumps to the specified step in the path



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Сору.	
Print	

```
Tile windows
--Handler that illustrates how to modify an animation while it is
--running. Changes the color of the animated object as it
--moves along its animation path
to handle playStep
  system colorNumber
  if colorNumber = null then
     colorNumber = 1
  end
  colors = "blue,green,red,yellow,black,white"
  increment colorNumber
  if colorNumber > itemCount(colors) then
     colorNumber = 1
  end
  fillColor of target = evaluate(item colorNumber of colors)
  forward
end
--Handler that illustrates how to move an object along its animation
--path when the animation is not running. Moves an animated object
--along its animation path by 5% each time the button is clicked
to handle buttonClick
  system percent
  if percent is null then
    percent = 0
  end
  increment percent by .05
  if percent > 100 then
    percent = 0
  end
  send jumpToPercent percent to ellipse "basketball"
end
```



Requesting notification by animations

Step-by-step

When you play an animation with the <u>playAnimation</u> message, you can request that Multimedia ToolBook send a message when the animation is finished or stops for any reason. For example, you can start an animation and request that a message be sent when it is done so that you can reset the animation to its starting point.

To request notification, include the name of an object to notify when you send the playAnimation message. Multimedia ToolBook plays the animation and sends a <u>doneAnimatingNotify</u> message to the specified object when the animation is done or interrupted. Write a handler for the <u>doneAnimatingNotify</u> message to take appropriate action.



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Tile windows
Plays animation and requests that notification be sent
to the current object when the animation finishes
to handle buttonClick
send playAnimation 1, self to ellipse "basketball"
end

```
--Handles the notification message by resetting the animation
--when it is finished
to handle doneAnimatingNotify status, animObject
  send restoreAnimation to animObject
end
```



Distributing a book with animation paths

Step-by-step



When you distribute an application that contains path animations, make sure that you include the file MTB30ANM.SBK as part of the application. This file contains the handlers necessary to run (but not create or change) animations you drew in the Animation window.

Note If you use MTB40.SBK as a system book in your application (the system book that contains handlers for creating animations, indexes, and multimedia widgets), you do not need to also include MTB30ANM.SBK. However, because MTB40.SBK contains authoring tools, your applications probably do not require it; include MTB30ANM.SBK instead.

So that your application can find the animation handlers, make MTB30ANM.SBK a system book in your application. You can do this in one of two ways:



Make the file a startup system book by assigning it to startupSysBooks in the [TOOLBOOK] section of the MTB40.INI file. For example:

startupSysBooks=MTB30ANM.SBK

You can establish settings for the MTB40.INI file if you use the Asymetrix Setup utility. For details, refer to the online Help for that product.



Write an enterApplication handler that loads MTB30ANM.SBK into sysBooks when users open the book containing the path animation. For example:

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Getting and setting animation properties



Each animation has properties that you can use to determine the animation's settings using OpenScript commands. Some are runtime properties, which means you can set them to affect the animation currently running, or get them to determine the status of the current animation. If you change a runtime property, it does not affect how the animation plays the next time.

Others properties are permanent, meaning you can get their values at any time, even if the animation is not running. If you set a permanent property while an animation is running, you affect the way the current animation runs and the way it runs the next time it is played.

Some properties are get-only, which means you can get their values, but cannot set them.

Tip Runtime properties return a value of -1 when the animation is not running, which is useful to determine whether the animation is running.

The complete list of properties is listed in the following table.

Property	Description	Туре
anim CelAnimation	If true, Multimedia ToolBook hides and displays individual objects in an animated group.	Permanent
<u>anim CurrentStep</u>	The current <u>step</u> number in a running animation.	Runtime
<u>anim_CurrentTime</u>	Elapsed time since Windows was started.	Runtime, get-only
anim Duration	Total duration in seconds of the animation (can be overridden by anim_NumSteps if anim_ShowAllSteps is true).	Permanent
<u>anim_ElapsedTime</u>	Elapsed time since the animation started.	Runtime, get-only
anim_EndSize	Size in page units of object when animation ends.	Permanent, get-only
anim_NumRepetitions	Number of times to repeat the animation.	Permanent
<u>anim_NumSteps</u>	Total number of steps in the animation.	Permanent
<u>anim Offset</u>	Amount in page units to move the entire animation path from the point specified in anim_StartPosition.	Runtime, get-only
<u>anim ShowAllSteps</u>	If true, Multimedia ToolBook shows all steps in an animation even if the animation takes longer than specified in the anim_Duration property	Permanent
anim_StartPosition	Coordinates in page units specifying where the animation begins.	Permanent
<u>anim_StartSize</u>	Size in page units of object when animation begins.	Permanent, get-only
<u>anim_StartTime</u>	Time at which animation started.	Runtime, get-only
<u>anim_StepsPerCel</u>	Number of steps to complete before showing next cel in a <u>cel animation</u> .	Permanent

Other information about the animation is available in an array stored as a user property of the object. For details

on how to access this array, see <u>anim AnimationSettings</u>.



Step-by-step Controlling animation with OpenScript messages Setting animation options Starting an animation



```
--Starts animation after determining total number of
--steps in animation
to handle buttonClick
                    --Variable to share with playStep handler
  system numSteps
  numSteps = anim NumSteps of self
  send playAnimation 1 to self
end
--Monitors animation, using animation properties to
--calculate percentage complete
to handle playStep
  system numSteps
  curStep = anim_CurrentStep of target
  if now <> null then
    percent = ceiling((curStep/numSteps)*100)
    caption of statusBar = percent & "%"
  end if
              --Always forward playStep message
  forward
end playStep
```





Syntax	get anim_CelAnimation(<animnumber>) of <objectref></objectref></animnumber>
	anim_CelAnimation(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<pre><animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber></pre>
	<objectref> The object whose animation to get or set.</objectref>
Description	A <u>permanent</u> property that determines whether the animation cycles through the cels as the object moves along the animation path.
Value	True if <u>cel animation</u> is turned on. If false, the object moves along its path, but does not display successive cels of a cel animation.



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--Sets second animation of object to be a cel --animation (object being animated must be a group) anim_CelAnimation(2) of ellipse "basketball" = true

anim_Cur Runtime propert	rrentStep
Syntax	get anim CurrentStep(<animnumber>) of <objectref></objectref></animnumber>
	anim_CurrentStep(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation. <objectref> The abject where animation to get or set.</objectref></animnumber>
	The object whose animation to get or set.
Description	A <u>runtime</u> property containing the current <u>step</u> of the animation. Set this property to skip to particular points in the path. Setting this property has no effect unless <u>anim_ShowAllSteps</u> is set to true.
Value	Number of the current step. If the animation is not running, the value is -1.

Step-by-step Controlling animation with OpenScript messages Getting and setting animation properties Setting animation options



--Displays current step in status bar as object --moves along animation path; put handler in script --of animated object to handle playStep caption of statusBar = anim_CurrentStep of target forward --Always forward playStep message end playStep



anim_CurrentTime

Runtime property

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Syntax get anim_CurrentTime(<animNumber>) of <objectRef>

Parameters <animNumber>

The animation number to get. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.

<objectRef>

The object whose animation to get.

Description A <u>runtime</u> property containing the elapsed time since Windows was started. Use the value of this property as a reference time for calculating elapsed time. You cannot set this property.

Integer value indicating elapsed time in milliseconds. If the animation is not running, the value is -1.



Step-by-step Controlling animation with OpenScript messages Creating a cel animation Getting and setting animation properties Setting animation options

anim_Dui	ration _{erty}
Syntax	get anim_Duration(<animnumber>) of <objectref></objectref></animnumber>
	anim_Duration(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<pre><animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber></pre>
	<pre><objectref> The object whose animation to get or set.</objectref></pre>
Description	A <u>permanent</u> property specifying the time that one iteration along the path should take. If <u>anim_ShowAllSteps</u> is set to true, the number of animation steps in <u>anim_NumSteps</u> takes precedence over this property, so the animation may take longer than the time specified.
	Changes to this property do not take effect until the next time you run the animation.
Value	A decimal number specifying the duration in seconds.



Step-by-step Controlling animation with OpenScript messages Getting and setting animation properties Setting animation options



```
--Sets animation speed by changing duration based
--on radio button settings
to handle buttonClick
  conditions
   when checked of button "Slow" = true
      duration = 15
   when checked of button "Medium" = true
      duration = 10
   when checked of button "Fast" = true
      duration = 5
   end conditions
   anim_Duration of target = duration
end
```



anim_ElapsedTime



Syntax	get anim_ElapsedTime(<animnumber>) of <objectref></objectref></animnumber>
Parameters	<pre><animnumber> The animation number to get. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber></pre>
	<objectref> The object whose animation to get.</objectref>
Description	A <u>runtime</u> property containing the elapsed time for the animation currently running. This property is valid only while an animation is running. You cannot set this property.
Value	Number of milliseconds since the animation was started. If the animation is not running, the value is - 1.



Step-by-step Controlling animation with OpenScript messages Getting and setting animation properties Setting animation options

OpenScript reference anim CurrentTime anim StartTime



--Displays elapsed time over the total duration to handle playStep duration = anim_Duration of target et = ceiling(anim_ElapsedTime of target / 1000) text of field "status" = et & "/" & duration forward end



 Syntax
 get anim_EndSize(<animNumber>) of <objectRef>

 Parameters
 <animNumber>
The animation number to get. If you do not indicate an animation number, Multimedia ToolBook uses
the first animation.
<objectRef>
The object whose animation to get.

 Description
 A permanent property indicating the size of the object when the animation ends. You cannot set this
property.

Value





Step-by-step Changing an object's size during an animation Getting and setting animation properties

OpenScript reference anim_StartSize



anim_NumRepetitions



Syntax	get anim_NumRepetitions(<animnumber>) of <objectref></objectref></animnumber>
	anim_NumRepetitions(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber>
	<objectref> The object whose animation to get or set.</objectref>
Description	A <u>permanent</u> property that determines the number of times the object will go along the path before the animation stops.
Value	A positive integer indicating the number of times to repeat the animation, or zero to cause the animation to run continuously.



Step-by-step Controlling animation with OpenScript messages Getting and setting animation properties Setting animation options



to handle buttonClick
 ask "Repeat how many times?"
 if sysError <> "ok" then
 break buttonClick
 end if
 if isType("int",It) then
 anim_NumRepetitions of target = It
 end if
end buttonClick





Syntax get anim_NumSteps(<animNumber>) of <objectRef>
anim NumSteps(<animNumber>) of <objectRef> = <value>

Parameters <animNumber>

The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.

<objectRef>

The object whose animation to get or set.

Description A permanent property containing the number of steps in the compiled path, based on this formula:

steps per Second * duration

The actual number of steps is adjusted depending on the rateType and on whether the animation is looped (where the first <u>vertex</u> is within two pixels of the last vertex). The final number of steps is calculated using this formula:

itemCount(compiled path) DIV 4 -1

The value in this property is useful for creating status updates such as a percentage-done bar.

Changing the value of this property sets how far along the path the object will move. It also indirectly sets the speed and smoothness of the animation; the object will move the number of specified steps in the time specified in the anim_Duration property. The higher the value of anim_NumSteps, the further along the path the object moves, and the faster it moves, because it moves more steps in the specified time. Changes to this property do not take effect until the next time you run the animation.

Value A number denoting the number of steps in the animation.

Note You should not set the value of anim_NumSteps higher than the value returned by the formula for the final number of steps as described above (the default value for this property). Multimedia ToolBook displays an error when the step count exceeds the final step value calculated by the formula.

Step-by-step

<u>Changing an object's size during an animation</u> <u>Setting animation options</u>

OpenScript reference anim_CurrentStep anim_Duration anim_ShowAllSteps anim_StepsPerCel



```
--Displays percentage done by current step against
--total number of steps. For efficiency, anim NumSteps
--can be determined when the animation begins and passed to
--this handler.
to handle playStep
  numSteps = anim NumSteps of target
  curStep = anim CurrentStep of target
  if now <> null then
    percent = ceiling((curStep/numSteps)*100)
    caption of statusBar = percent & "%"
  end if
  forward
end
--Changes number of steps, checking that value does not exceed
--original (default) value
to handle buttonClick
  --Preserve default value of property in user property
  if orig NumSteps of target = null then
    orig_NumSteps of target = anim_NumSteps of target
  end
  numSteps = anim NumSteps of target
  msg = "Current # of steps =" && numSteps & crlf & "Enter new value."
  ask msg
  if sysError = "ok" then
     if It > orig NumSteps of target then
       It = orig NumSteps of target
     end
    anim NumSteps of self = It
  end
  send playAnimation 1 to self
end
```

anim_Off Runtime propert	set ^{ty}
Syntax	get anim_Offset(<animnumber>) of <objectref></objectref></animnumber>
	anim_Offset(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<pre><animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation. <objectref> The object whose animation to get or set.</objectref></animnumber></pre>
Description	A <u>runtime</u> property containing the amount to offset the <u>step</u> positions while an animation is playing. Set this property to move an animation path while the animation is playing.
	The <u>compiled path</u> of an animation is based on an offset of 0,0 so it can be easily manipulated; when each step is played, Multimedia ToolBook adds the value of the offset to step position stored in the compiled path to get the actual step position. The initial value for this property comes from the object's <u>anim_startPosition</u> animation property.
Value	A list specifying the X and Y offset values in page units.

Step-by-step Controlling animation with OpenScript messages Getting and setting animation properties Setting animation options
```
--Causes the ellipse "Moon" to animate around the object
--while the object itself is animated
to handle buttonUp
  send playAnimation 1
  send playAnimation 1, null, true to ellipse "Moon"
end
--Makes the ellipse moon "orbit" around self
to handle playStep
  --Stores original position
  oldPos = my position
  --Animates self
  forward
  --Gets new position
  newPos = my position
  --Calculates movement of self
  dx = item 1 of newPos - item 1 of oldPos
dy = item 2 of newPos - item 2 of oldPos
  --Gets the old offset of the ellipse
  get anim_Offset of ellipse "moon"
  -- -1 means the ellipse isnt being animated
  if it <> -1
     --Changes the offset by the amount of movement
     get item 1 of it + dx, item 2 of it + dy
     set anim_Offset of ellipse "moon" to it
  end
end
```



anim_ShowAllSteps Permanent property



Syntax	get anim_ShowAllSteps(<animnumber>) of <objectref></objectref></animnumber>
	anim_ShowAllSteps(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber>
	<pre><objectref></objectref></pre>
	The object whose animation to get or set.
Description	A <u>permanent</u> property that determines whether to skip steps when the animation gets behind. If this property is true, Multimedia ToolBook shows all steps in the animation path. If this property is false, the animation runs for the amount of time specified in anim_Duration, even if Multimedia ToolBook has to skip some steps to complete the animation in time.
	Setting anim_ShowAllSteps to true is useful if the animation would look bad with missing steps, while setting it to false is useful if it is important that the animation finish within a specified time.
	Changes to this property do not take effect until the next time you run the animation.
Value	True OF false.



<u>Controlling animation with OpenScript messages</u> <u>Getting and setting animation properties</u> <u>Setting animation options</u>

OpenScript reference anim_CurrentStep anim_Duration anim_StepsPerCel



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anim_St Permanent pro	artPosition perty
Syntax	get anim_StartPosition(<animnumber>) of <objectref></objectref></animnumber>
	anim_StartPosition(<animnumber>) of <objectref> = <value></value></objectref></animnumber>
Parameters	<pre><animnumber> The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook uses the first animation.</animnumber></pre>
	<pre><objectref> The object whose animation to get or set.</objectref></pre>
Description	A <u>permanent</u> property containing the starting position of an animation. The value in this property is added to the values in <u>anim_Offset</u> to determine where to start the animation.
	Changes to this property do not take effect until the next time you run the animation.
Value	A list in page units of the start position for the animation.



Changing an object's size during an animation Controlling animation with OpenScript messages Getting and setting animation properties Moving an animation path Setting animation options



```
--Book script to move the starting position of an animation
--when the user presses Shift+arrow keys
to handle keyUp key, isShift, isCtrl
  startPos = anim_StartPosition(1) of ellipse "basketball"
  conditions
    when key = keyLeftArrow and isShift = true
       decrement item 1 of startPos by 720
    when key = keyRightArrow and isShift = true
       increment item 1 of startPos by 720
    when key = keyUpArrow and isShift = true
       decrement item 2 of startPos by 720
    when key = keyDownArrow and isShift = true
       increment item 2 of startPos by 720
    else
       forward
  end conditions
  anim StartPosition(1) of ellipse "basketball" = startPos
end
```



 Syntax
 get anim_StartSize(<animNumber>) of <objectRef>

 Parameters
 <animNumber>
The animation number to get. If you do not indicate an animation number, Multimedia ToolBook uses
the first animation.
<objectRef>
The object whose animation to get.

 Description
 A permanent property indicating the size of the object when the animation begins. You cannot set this

property.

List of two integers indicating the size of the object in page units.



Step-by-step Changing an object's size during an animation Getting and setting animation properties

OpenScript reference <u>anim_EndSize</u>

anim_StartTime Runtime property



Syntax get anim StartTime(<animNumber>) of <objectRef> Parameters <animNumber> The animation number to get. If you do not indicate an animation number, Multimedia ToolBook uses the first animation. <objectRef> The object whose animation to get. Description A runtime property containing the start time of the object's current animation. The value of this property is compared to the current time and the duration of the animation to calculate which step to show next. You cannot set this property.

Number in milliseconds based on the system time. If the animation is not running, the value is -1.

Value



<u>Controlling animation with OpenScript messages</u> <u>Getting and setting animation properties</u> <u>Setting animation options</u>

OpenScript reference anim_Duration anim_CurrentStep anim_ShowAllSteps anim_StepsPerCel





The animation number to get or set. If you do not indicate an animation number, Multimedia ToolBook <objectRef>

The object whose animation to get or set.

Description A <u>permanent</u> property that determines how many <u>steps</u> along the path the object moves before the next cel in a <u>cel animation</u> is shown. For example, if the value is 5, Multimedia ToolBook completes five steps in the animation before showing the next cel. To change cels more slowly, use a higher value; to change cels more quickly use a lower value.

Changes to this property do not take effect until the next time you run the animation.

Value

Integer greater than zero indicating the number of steps to take before showing the next cel.



Step-by-step Controlling animation with OpenScript messages Creating a cel animation Getting and setting animation properties Setting animation options



```
to handle buttonClick
   --Sets speed at which cel animation changes cels based
   --on radio button settings
   conditions
   when checked of button "Slow" = true
     speed = 10
   when checked of button "Medium" = true
     speed = 5
   when checked of button "Fast" = true
     speed = 1
   end conditions
   anim_StepsPerCell(1) of group "globe" = speed
   send playAnimation 1 to group "globe"
end
```



doneAnimatingNotify

Message



SyntaxdoneAnimatingNotify <status>, <object identifier>Parameters<status>
The value successful if the animation completed; aborted otherwise.
<object identifier>
A reference to the object whose animation just finished.DescriptionSent by Multimedia ToolBook when an object finishes its animation to the object specified for
notification in the playAnimation message.
Note The doneAnimatingNotify script belongs to the object specified as the notifyObject in
the playAnimation call that started the animation.



Controlling animation with OpenScript messages Requesting notification by animations Starting an animation

OpenScript reference jumpToPercent jumpToStep playAnimation playStep restoreAnimation stopAnimation



--Hides objects after they finish animating to handle doneAnimatingNotify status, whatObject if status is "successful" send restoreAnimation to whatObject end end



 Syntax
 jumpToPercent <percentComplete>, <animNumber>

 Parameters
 <percentComplete>
How far along the path to move as a decimal percent. The number should be between 0 and 1.
<animNumber>
The number of the animation along which the object should move.

 Description
 Sent to an object whose animation is not running to move the object to the point along its path

nearest the specified percentage. This is useful if you are manually stepping through an animation. This message does not start the animation.



Step-by-step Controlling animation with OpenScript messages Starting an animation

OpenScript reference doneAnimating jumpToStep playAnimation playStep restoreAnimation <u>stopAnimation</u>



--Moves the object half way to the end of path 3 send jumpToPercent 0.5, 3 to ellipse "Moon"



jumpToStep <stepNumber>, <animNumber>

 Parameters
 <stepNumber>

 The step to show.

 <animNumber>

 The number of the animation along which the object should move.

Description Sent to an object whose animation is not currently running to position it at the point along its path specified by stepNumber. This is useful if you are manually stepping through an animation. This message does not start the animation.



<u>Controlling animation with OpenScript messages</u> <u>Starting an animation</u>

OpenScript reference

doneAnimating jumpToPercent playAnimation playStep restoreAnimation stopAnimation





playAnimation





Syntax playA

playAnimation <animNumber>[,<notifyObject>[,<wait>]]

Parameters <animNumber>

The number from among the object's animations to play.

<notifyObject>

An object to send the <u>doneAnimatingNotify</u> message to when the object's animation is done playing. This parameter can be null, but you must include a placeholder for this parameter to use the <wait> option.

<wait>

If true, specifies that the animation should complete before returning control to the handler that sent the message. If false or null, the animation begins and control returns to the calling handler

Description Sent to an object to cause the object's specified animation to start playing.



Controlling animation with OpenScript messages Requesting notification by animations Starting an animation

OpenScript reference doneAnimating jumpToPercent jumpToStep playStep <u>restoreAnimation</u> stopAnimation







playStep <animNumber>

Parameter <animNumber>

The number from among the object's animations currently playing.

Description Sent by Multimedia ToolBook to an object currently running an animation to advance the object to the next <u>step</u> in the path. You can write a handler for this message to update status counters or perform other processing; be sure to forward the message. Do not send this message yourself.



Controlling animation with OpenScript messages Requesting notification by animations Starting an animation

OpenScript reference doneAnimating jumpToPercent jumpToStep playAnimation <u>restoreAnimation</u> stopAnimation



```
--Starts object's animation when object is clicked
to handle buttonClick
  system halfway --Establishes variable used in playStep handler
  system soundAlreadyPlayed --Flag indicating if sound clip played
  soundAlreadyPlayed = false
  mmOpen clip "chimes"
  halfway = (anim Duration of self) * 1000 / 2
  send playAnimation 1 to self
end
--Monitors the animation at each step. When the
--animation is half completed, plays a .WAV file
to handle playStep
  system halfway
                        --Variable set earlier when animation began
  system soundAlreadyPlayed
  if anim ElapsedTime of target > halfway then
     if soundAlreadyPlayed = false then
       mmPlay clip "chimes"
       soundAlreadyPlayed = true
     end if
  end if
  forward
end playStep
```



restoreAnimation

Message



restoreAnimation [<objectList>, <animationList>]

Parameters <objectList>
 A list of objectList>
 A list of objects whose animations should be reset.
 <animationList>
 A list of animations corresponding to the items in <objectList>, which allows you to move an
 object to the starting position of a particular animation.
Description Sent to an object to reset the object to the starting point of an animation. If the <objectList>
 parameter is set, the objects in the list are reset instead of the object that is the target of the
 message.

Use the restoreAnimation message to reset an animation so it is at its starting point when started again. Otherwise, when an animation is started again, it moves to the starting point from its current location.

Controlling animation with OpenScript messages Requesting notification by animations Starting an animation

OpenScript reference doneAnimating jumpToPercent jumpToStep playAnimation playStep stopAnimation



send restoreAnimation to ellipse "Moon"
send restoreAnimation objects of this page
send restoreAnimation button "Guy" 3





Syntax Parameter stopAnimation <status>

r <status>

Contains the value successful if the animation reaches its end, or aborted if the animation is stopped early.

Description Sent to an object to stop the animation in progress and leave the object where it was when the

message was sent.

Multimedia ToolBook sends this message to objects when



the object reaches the end of the animation path.

the user presses the Esc key.

the user moves to a page that does not display the object being animated. You cannot send this message to stop animations played with the wait parameter because the script running the animation must finish before any other OpenScript statements can be executed.



Controlling animation with OpenScript messages Requesting notification by animations Starting an animation

OpenScript reference doneAnimating jumpToPercent jumpToStep playAnimation playStep restoreAnimation




anim_AnimationSettings

Permanent property



Description A user property of an animated object containing a table of the animation paths of the object and their settings. The table consists of a two-dimensional dynamic array in which the first element identifies an animation and the second element an animation setting.

You can make changes to the settings in this array by editing the animation in the <u>Animation window</u>. Alternatively, some of the values in the array are accessible via properties of the animated object.

If you require access to values in the table that are not already available via properties, you can write to get and to set handlers that access the array directly. For details about accessing the array directly, see <u>Creating handlers to access the animation array</u>.

Although you can change values in the array using to set handlers, some changes do not take effect unless you recompile the array by editing it in the Animation window. For example, you can change element 9 (number of steps), but Multimedia ToolBook calculates the actual number of steps based on the number of bounds in element 10 (compiled path).

Note Before making changes to the contents of the animation array, be sure you understand the structure and purpose of each element. If you make an error when setting the value of an element in the array, the animation might not run, and you might have to redraw it from scratch.

Value

null if the object does not have any animations or an [n] by 16-element array of animation settings, where "n" is the number of animations you created for the object. The structure of the table is as follows:

Elements in anim AnimationSettings array

Malara	·	For more details and
<u>value</u> [n][1]	Path; list of coordinates for the <u>vertices</u> in the path.	For more details, see
[n][2]	Curved vertices; list of true or false corresponding to each vertex in the path indicating whether the vertex defines a curve.	
[n][3]	Rate type; constant if the object moves along the path at a steady speed, variable if the animation speed depends on the length of the segment.	"Animation rates" under <u>Setting animation</u> options
[n][4]	<u>Cel animation;</u> true or false to determine whether an animation plays cels. You can set this value by checking Turn On in the Animation Settings dialog box	"Cel Animation On" under <u>Setting</u> <u>animation options</u> ; <u>anim_CelAnimation</u> property
[n][5]	Show all steps; determines whether to skip steps when the animation gets behind.	"Show All Steps" under <u>Setting animation</u> options; anim_ShowAllSteps property
[n][6]	Start position; a list in page units of an animation's starting position.	anim_StartPosition property
[n][7]	Repetitions; the number of times the object will go along the path before the animation stops.	"Repetitions" under <u>Setting animation</u> options; <u>anim_NumRepetitions</u> property
[n][8]	Duration; the time that one iteration	"Duration in Seconds" under Setting

along the path should take.

- [n][9] Number of steps; the total number of steps in the animation.
- [n][10] Compiled path; list of the bounds of the object at each <u>step</u> of the animation.
- [n][11] Steps per cel; how many steps along the path the object moves before the next cel in a cel animation is shown.
- [n][12] Step rate; how many steps along the path the object will move each second.
- [n][13] Fixed path; false if path moves when object is moved at Author level; true if path remains in place.
- [n][14] Row number; the number of the current animation (corresponds to the value of the first element of the anim AnimationSettings array).
- [n][15] Start size; the size of the object in page units at the first step of the animation. (This size is not necessarily the same as the size of the object before the animation starts, because the object may be resized when the animation begins.)
- [n][16] End size; the size of the object in page units at the last step of the animation.

animation options; anim_Duration
property

anim NumSteps property

"Steps per Cel" under <u>Setting animation</u> options; <u>anim StepsPerCel</u> property

"Steps per Second" under <u>Setting</u> <u>animation options</u>

"Update Path on Move" under <u>Setting</u> animation options

Note This array is subject to change in future versions of the Path Animation utility.



Step-by-step

Setting animation options OpenScript reference

anim CelAnimation anim CurrentStep anim CurrentTime anim Duration anim ElapsedTime anim NumRepetitions anim NumSteps anim Offset anim ShowAllSteps anim StartPosition anim StartTime anim StepsPerCel



Creating handlers to access the animation array



Multimedia ToolBook stores information about animation settings in a two-dimensional array as a user property (called anim_AnimationSettings) of the animated object. You can get and set many of the values in the array using animation properties such as <u>anim_Duration</u> and <u>anim_NumSteps</u>.

However, if you want access to the array values for which there is no corresponding property, you can write to get and to set handlers. One method is to write a single to get handler for each element of the array you want to be able to access, using a passed parameter to indicate which of the object's animations you want to access.

Note Before making changes to the contents of the animation array, be sure you understand the structure and purpose of each element. If you make an error when setting the value of an element in the array, the animation might not run, and you might have to redraw it from scratch.

To write the handler, you must know what element of the array contains the information you want. Declare a local two-dimensional, dynamic array, copy the user property into it, then extract the value you want. For details about the layout of the array, see <u>anim_AnimationSettings</u>. For example, the following handler illustrates how you can get element 15 (start size) of the array.

```
to get anim_StartSize rowNum
  local settingsTable[][]
  --Defaults to animation 1 if no other is specified
  if rowNum = null then
    rowNum = 1
  end
    settingsTable = anim_animationSettings of target
  return settingsTable[rowNum][15]
end
```

Put the handler in the script of the book that contains the object being animated. You can then get the array value using an OpenScript command such as this one:

get anim StartSize of ellipse "basketball"

To get the value of the start size for the object's second animation, you can use a command such as this:

get anim StartSize of ellipse "basketball"

If you write a corresponding to set handler, you can change the value of the array element as well using a statement such as this:

anim StartSize of ellipse "basketball" = 1000,1000

However, remember that although you can change values in the animation array, some of them do not take effect until you recompile the animation by editing it in the Animation window.

For further examples of to get and to set handlers that access the animation array, click Example.

Note The anim AnimationSettings array is subject to change in future versions of the Path Animation tool.



Step-by-step Setting animation options OpenScript reference anim_AnimationSettings



```
--Returns value out of the anim AnimationSettings array
to get anim FixedPath rowNum
  local settingsTable[][]
  if rowNum = null then
    rowNum = 1
  end
  settingsTable = anim animationSettings of target
  return settingsTable[rowNum][13]
end
--Sets value in anim AnimationSettings array
to set anim FixedPath rowNum to value
  local settingsTable[][]
  if rowNum = null then
    rowNum = 1
  end
  settingsTable = anim animationSettings of target
  settingsTable[rowNum][13] = value
  anim_animationSettings of target = settingsTable
end
```



Glossary The topics below provide definitions of terms related to path animation.

cel animation compiled path path permanent runtime segment step vertex, vertices

cel animation

A type of animation in which individual views of an object, called cels, are shown in rapid sequence to make the object look as if it is moving or changing. For example, a cel animation of a spinning globe might consist of 16 views of the earth, each slightly different. If you see the individual cels in rapid sequence, it looks as if the globe is spinning. In Multimedia ToolBook you create cel animations by drawing individual objects to act as cels, then grouping them.

compiled path

A property of an animated object containing the coordinates for the object at each step of the animation. Multimedia ToolBook plays the animation by using the next set of coordinates (four coordinates per step) from the compiled path and setting the object's bounds to them.

The number of steps in the compiled path is based on the duration and steps per second specified when you saved the animation in the Animation window. A compiled path with 30 steps (including the start and end point) will have 120 items in its compiled path.

path

The course that the object will follow as it moves during the animation. You create a path in the Animation window by clicking to create vertices that define the path. By setting the number of steps per second, the total duration of the animation, and the animation rate, you can control how quickly and smoothly the object moves along the path. To play the animation and move it along its path, send the <code>playAnimation</code> message to the object.

The path is stored as a list of coordinates for each vertex in the object at each step of the animation.

permanent

Of a property, that you can get its value at any time, even if the animation is not running. If you set a permanent property while an animation is running, you affect the way the current animation runs and the way it runs the next time it is played.

runtime

Of a property, that it contains a valid value only when the animation is running. When the animation is not running, the value of a runtime property is -1. If you set a runtime property, it affects only the animation currently running.

segment

One leg of the path along which the object moves. When you draw an animation path, you click to create a new vertex. Multimedia ToolBook then draws a new segment from the end of the existing path to where you clicked. By default segments are straight lines, but you can convert them to curves.



step

One increment along the animation path. To make the animation look smooth, specify a high number of steps per second so that the object moves only a small distance with each step.

If you are creating a cel animation, you can specify how many steps the object moves before Multimedia ToolBook shows the next cel.

vertex, vertices

The points defining the beginning and end of a segment. When you draw a path animation, you click to position a vertex, and Multimedia ToolBook draws a segment between the vertex at the end of the path and the new vertex.





Technical Support

You can receive Asymetrix Technical Support in a variety of ways. Click a topic below for step-by-step instructions about Technical Support.

Calling Technical Support Using the Fax Back System Using America Online Using CompuServe Using Internet Using the Asymetrix Bulletin Board System (BBS) Using the World Wide Web



Calling Technical Support

Step by step

Registered Asymetrix product users receive 30 days of complimentary technical support, beginning with their first call to Asymetrix Technical Support. Phone support can be extended beyond the complimentary period by purchasing a technical support contract.

Use the appropriate Asymetrix technical support telephone numbers for your location as listed below.

Australia/Asia Pacific



following information:



Your Asymetrix product serial number (found on the first installation disk, your license agreement envelope, or your Asymetrix product box).



The version of the Asymetrix product you are running.

Your system configuration information (you can find this information by choosing System Info from the Help menu, or by double-clicking the System Info icon in the Asymetrix product program group, located in the Program Manager; or by double-clicking Windows Setup, located in the Program Manager in the Main group).



The exact wording of any error message you have encountered.

What happened and what you were doing when the problem occurred.

How you tried to solve the problem.

When you leave a message or send a fax, please include the information listed above. A technical support representative will respond within two business days to messages sent and faxes left before or after business hours.



Step by step <u>Using America Online</u> <u>Using CompuServe</u> <u>Using Internet</u> <u>Using the Asymetrix Bulletin Board System (BBS)</u> <u>Using the Fax Back System</u> <u>Using the World Wide Web</u>



Using the Asymetrix Bulletin Board System (BBS)

Step by step



You can receive online technical support on the Asymetrix Bulletin Board System (BBS) by leaving a message for the Asymetrix System Operator. The System Operator checks the BBS daily for new messages and answers them within two business days (Monday through Friday). To help the System Operator answer your question, gather information about your system as described in Step 5 below.

The data configuration for the BBS is: no parity, 8 data bits, 1 stop bit.

To connect to the Asymetrix Bulletin Board System:

1 Call the Asymetrix BBS number:



If you have a 1200 to 9600 baud modem (v.32bis), call (206) 451-1173.

If you have a 9600 to 14,400 baud modem (v.32bis), call (206) 451-8290.

2 Enter your first and last names at the prompts.

If you are a new BBS user and you see a welcome message, there is probably another user with the same name. Hang up the phone, redial, and use a different name, such as "Jim" instead of "James," or include your middle initial.

- **3** Enter your password, then retype it to confirm its spelling.
- 4 If you are a new user, complete the new user questionnaire. Make sure you have your Asymetrix product serial number (found on the first installation disk, your license agreement envelope, or your Asymetrix product box). You will be asked about your software and hardware. Where applicable, it is recommended that you accept the defaults.
- **5** To leave a message for the System Operator, type C for "Comments to the sysop," then leave a message containing the following information:



All the information gathered about your system configuration. For details on gathering this information, see instructions below.



The version of DOS you are running.

The version of Windows you are running.

The version of the Asymetrix product you are running.

The exact wording of any error message you have encountered.

What happened and what you were doing when the problem occurred.

How you tried to solve the problem.

6 To log off the BBS, type G for "Goodbye," then type Y to confirm.

Tip At any time, you can type "?" to get online command help. If you have any problems or difficulties with the Asymetrix BBS, leave a message for the BBS System Operator or call the Asymetrix Technical Support line at

(206) 637-1600.

To gather system configuration information for the System Operator:

- 1 Choose System Info from the Help menu. If you cannot run your Asymetrix product, double-click the System Info icon in the product's program group, located in the Program Manager.
- 2 Copy down all the information listed in the System Status box.



Step by step Calling Technical Support Using America Online Using CompuServe Using Internet Using the Fax Back System Using the World Wide Web



If you are a CompuServe member, you can receive online technical support by leaving a message for the Asymetrix Forum Moderator. The Forum Moderator checks CompuServe daily for new messages and answers them within two business days (Monday through Friday). To help the Forum Moderator answer your question, gather information about your system as described in Step 3 below.

Refer to your CompuServe documentation for step-by-step instructions for logging onto CompuServe, leaving messages for the Forum Moderator, and logging off CompuServe.

To connect to CompuServe:

- **1** Log on to CompuServe.
- 2 To connect to



Windows Third Party Developer A forum, Section 1, type GO ASYMETRIX or GO WINAPA at the





Multimedia Vendors forum, Section 15, type GO MULTIVEN at the prompt.

IBM Ultimedia Tools A forum, Section 5, type GO ULTIATOOLS at the prompt.

3 In the Asymetrix section (Section 1), leave a message for the Forum Moderator containing the following information:



All the information gathered about your system configuration. For details on gathering this information, see instructions below.



Your Asymetrix product serial number (found on the first installation disk, your license agreement

envelope, or your Asymetrix product box) and version.



The version of DOS you are running.

The version of Windows you are running.

The exact wording of any error message you have encountered.

What happened and what you were doing when the problem occurred.

How you tried to solve the problem.

4 Log off CompuServe.

To gather system configuration information for the Forum Moderator:

- 1 Choose System Info from the Help menu. If you cannot run your Asymetrix product, double-click the System Info icon in the product's program group, located in the Program Manager.
- 2 Copy down all the information listed in the System Status box.



Step by step Calling Technical Support Using America Online Using Internet Using the Asymetrix Bulletin Board System (BBS) Using the Fax Back System Using the World Wide Web



Step by step



If you are an America Online member, you can receive online technical support by leaving a message for the Asymetrix Forum Moderator. The Forum Moderator checks America Online daily for new messages and answers them within two business days (Monday through Friday). To help the Forum Moderator answer your question, gather information about your system as described in Step 3 below.

Refer to your America Online documentation for step-by-step instructions for logging onto America Online, leaving messages for the Forum Moderator, and logging off America Online.

Note America Online operates a text telephone (TDD) for deaf or hearing-impaired members.

To connect to America Online:

1 Log on to America Online.

2 Do one of the following:



From the Go To menu, select Keyword, then type Asymetrix.

Go to the Computing and Software area, select Industry Connection, then select Asymetrix. 3 Leave a message for the Forum Moderator containing the following information:



All the information gathered about your system configuration. For details on gathering this information, see instructions below.



Your Asymetrix product serial number (found on the first installation disk, your license agreement envelope, or your Asymetrix product box) and version.



The version of DOS you are running.

The version of Windows you are running.

The exact wording of any error message you have encountered.

What happened and what you were doing when the problem occurred.

How you tried to solve the problem.

4 Log off America Online.

Tip You can receive the software required to use America Online at no cost, plus five complimentary hours of online time. For details about America Online, call (800) 827-6364 or (703) 893-6288.

To gather system configuration information for the Forum Moderator:

- 1 Choose System Info from the Help menu. If you cannot run your Asymetrix product, double-click the System Info icon in the product's program group, located in the Program Manager.
- 2 Copy down all the information listed in the System Status box.



Step by step Calling Technical Support Using CompuServe Using Internet Using the Asymetrix Bulletin Board System (BBS) Using the Fax Back System Using the World Wide Web



If you have access to Internet mail, you can receive online technical support by leaving a message for the Asymetrix Forum Moderator. The Forum Moderator checks Internet daily for new messages and answers them within two business days (Monday through Friday). To help the Forum Moderator answer your question, gather information about your system as described in Step 3 below.

Refer to your electronic mail documentation for step-by-step instructions about starting mail and sending messages on Internet.

To access Internet:

- 1 Start your electronic mail application.
- 2 In the box where you enter the receiver's address, type support@asymetrix.com techsup@asymetrix.com.
- 3 Leave a message for the Forum Moderator containing the following information:



All the information gathered about your system configuration. For details on gathering this information, see instructions below.

Your Asymetrix product serial number (found on the first installation disk, your license agreement envelope, or your Asymetrix product box) and version.



The version of DOS you are running.

The version of Windows you are running.

The exact wording of any error message you have encountered.

What happened and what you were doing when the problem occurred.

How you tried to solve the problem.

4 Send your message.

To gather system configuration information for the Forum Moderator:

- 1 Choose System Info from the Help menu. If you cannot run your Asymetrix product, double-click the System Info icon in the product's program group, located in the Program Manager.
- 2 Copy down all the information listed in the System Status box.



Step by step Calling Technical Support Using America Online Using CompuServe Using the Asymetrix Bulletin Board System (BBS) Using the Fax Back System Using the World Wide Web



Using the Fax on Demand System

Step by step



If you have a fax machine, you can receive answers to frequently asked questions from the Asymetrix Fax on Demand System, which is available 24 hours a day.

To use the Fax on Demand System:

- 1 From your fax machine or regular phone, dial (800) 770-5444 or (206) 637-5833.
- If you do not have a list of available fax documents, or if the list you have is old, follow the directions in the Fax on Demand System's recording to receive a list. The list is updated frequently.
 If you have a current list of available documents, follow the directions in the Fax on Demand System's recording to receive up to three fax documents.
- 3 If you are calling from a regular phone, the Fax Back System will prompt you to enter your fax machine phone number. Enter a "1" and your area code, followed by your phone number.

If you are calling from a fax machine phone, the system will automatically fax to that number.



Step by step Calling Technical Support Using America Online Using CompuServe Using Internet Using the Asymetrix Bulletin Board System (BBS) Using the World Wide Web



Using the World Wide Web

Step by step

If you are have access to the World Wide Web (WWW), you can receive online technical information and technical support at the Asymetrix Web site. The Asymetrix Internet Tech Center Web page provides access to



answers to frequently asked questions (FAQ), organized by product.

the Asymetrix FTP (file transfer protocol) site, which includes an index of the names, size, details, and locations of all Asymetrix FTP files.



Asymetrix online technical support, where you can leave a message. You message will be answered within two business days (Monday through Friday).

To access the Asymetrix web site:

- 1 Load your Windows Web browser (for example, NetScape or Mosaic).
- 2 Enter the location (URL) of the Asymetrix web site:

http://www.asymetrix.com.

To reach the Asymetrix Internet Tech Center Web page:

- 1 Click the Technical Services button on the Asymetrix main menu graphic.
- 2 Click the "Internet Tech Center" hyperlink.
- 3 Click the appropriate hyperlink to go to FAQ, the Asymetrix FTP site, or technical support.
- 4 If you click the "Submit a problem or suggestion to Asymetrix's Technical Support" hyperlink to go to technical support, enter your contact information, as well as the details of your problem, including the following information:



All the information gathered about your system configuration. For details on gathering this information, see instructions below.



Your Asymetrix product serial number (found on the first installation disk, your license agreement envelope, or your Asymetrix product box) and version.



The version of DOS you are running

The version of Windows you are running

The exact wording of any error message you have encountered



What happened and what you were doing when the problem occurred

How you tried to solve the problem

To gather system configuration information for the Forum Moderator:

1 Choose System Info from the Help menu. If you cannot run your Asymetrix product, double-click the System

Info icon in the product's program group, located in the Program Manager.2 Copy down all the information listed in the System Status box.



Step by step Calling Technical Support Using America Online Using CompuServe Using Internet Using the Asymetrix Bulletin Board System (BBS) Using the Fax Back System
